

Stakeholder Partnering Forum

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Enhancing Partner Communications

We are setting expectations for staff to communicate more clearly, transparently, and frequently with partners, for:

- Promoting inclusiveness in project decision making and risk taking toward desired outcomes
- Improving mutual understanding of scope and tasks for more efficient, effective use of time and resources



“What if, and I know this sounds kooky, we communicated with the customer.”



BUILDING STRONG®

Building Credibility with Communications Follow-through

We are setting expectations for staff that when attaining mutual understandings with partners, we follow through on delivery of product / service commitments in terms of scope, schedule, and cost, with active management of project risks.



BUILDING STRONG®

Improving Internal Communication

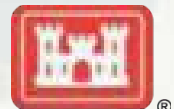
We are setting expectations for enhanced internal communications that result in improved continuity of service to partners and customers and partners across district functions.

LISTEN

I remind myself every morning:
Nothing I say this day will teach me anything. So if I'm going to learn, I must do it by listening.

-- Larry King

COMMUNICATION



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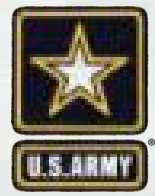


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