


Having trouble viewing the latest survey?

Try these steps before reporting website errors

1. Hit the refresh button  in your browser. You may have to hit refresh button up to 5 times. If it does not update move to step 2.
2. Delete Cookies and Cashes from browser History. Then refresh the survey web page once or twice. If it does not update move to step 3.

Paste these links to clear your browser data.

- **Chrome:** <chrome://settings/clearBrowserData>
- **MS Edge:** <edge://settings/clearBrowserData>
- **MS Internet Explorer:** <https://support.microsoft.com/en-us/windows/delete-and-manage-cookies-168dab11-0753-043d-7c16-ed5947fc64d>
- **FireFox:** <https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>

3. Completely close then restart your browser. Navigate to your survey page and hit refresh a few times. If it does not update move to step 4.
4. Report that the website is not displaying the most updated survey information. We will try to remedy the situation as quickly as we can.