

Stakeholder Partnership Forum

Breakout Session D

SWG Organizational Performance Objectives

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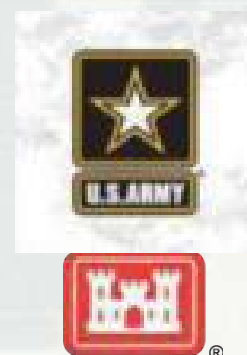
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BUILDING STRONG®

Organizational Performance Objectives and Goals

- Improve Business Acumen
- Enhance communications
- Build Trust and Improve Working Relationships



Improve Business Acumen

- Project Management Plans updated as each milestone is achieved and clarity to next milestone is understood
 - Consistent Work Breakdown Structures (WBS)
 - Schedule “stress-testing” and contingency planning
 - Change management plans that include Stakeholders
- Enhance Project Review Board (PRB) Process
 - Biannual Stakeholder Partnering Forums
 - Mini-PRB meetings between Corps and Stakeholders (both locations)



Enhance Communications

- Include partner in project decision making and risk management
 - Develop mutually held project scope and objectives
 - Co-develop assumptions / level of detail required
- Keep partner regularly informed on project progress and arising issues for management
 - Hold regular PDT / Vertical Team partnering
 - Collaborate on project report document development
- Improve internal communications across district functions for seamless customer service
 - Conduct cross-function partnering consultation
 - Develop regular functional area status reporting



Build Trust and Improve Working Relationships

- Establish electronic repository (SharePoint/Wiki) for each PDT
 - Document all decisions and meetings
 - Transparently share all draft documents
- PDT Training for all members
 - Soft skills (e.g. communications)
 - Project Management Business Process (ER-5-11-1) refresher
 - Personal self-development



Facilitated Discussion

- What did we hear last time from stakeholders?
- What is SWG doing with recommendations and what actions remain?
- What action items are most important and needed now to be addressed?
- What can stakeholders do to achieve our common objectives?

